Our Mission & Services

We strengthen, develop, and manage secure, reliable, cost-effective, and sustainable global supply chains to improve the health and well-being of people in low- and middle-income countries through increased access to quality and affordable health products. We achieve this through our services:

- **PLAN** Planning for product demand
- **SOURCE** Sourcing and procuring products
- **MOVE** Moving products internationally and locally
- **STORE** Storing products in compliant warehousing
- **TRACK** Tracking the location of products in the supply chain
- **QUALITY** Adhering to quality standards and continuous improvement

Our Reach

**COUNTRIES SERVED**
- West and Central Africa | since 2007
- Eastern and Southern Africa | since 2007
- Latin America and the Caribbean | since 2010
- Asia | since 2012
- Middle East and Europe | since 2014

PFSCM has delivered health products to **119 countries around the globe**, including almost every country on the African continent.

Impact Figures

- **$295.5 MILLION** worth of health care products procured in 2020
- **MORE THAN 1,693** shipments facilitated
- **PROCURED $57 MILLION** worth of COVID-19 diagnostic products and delivered 240 shipments to 73 countries, maintaining an OTIF of 99%
- **85.7%** Maintained an OTIF delivery performance rate of 85.7% well in line with the industry standard
- **250** Number of globally recognized suppliers we have access to
- **86** countries served in 2020
PARTNERSHIP FOR SUPPLY CHAIN MANAGEMENT
FACT SHEET

Established in 2005

PFSCM is a subsidiary of one of the leading international health consultancy organizations in the US — JSI Research & Training Institute, Inc. (JSI).

Headquartered in Arlington, Virginia, US
Operational facility in The Netherlands
Access to eight JSI offices in the US, and 42 JSI offices in other countries around the world
About 85 full-time staff members in the US and NL offices

AFFILIATIONS
- Reproductive Health Supplies Coalition (RHSC)
- ARV Procurement Working Group (APWG)
- AIDS Medicines and Diagnostics Service (AMDS)
- Partnership for Quality Medical Donations (PQMD)
- Quality Medicines for All (QUAMED)
- United Nations Global Compact
- RBM Partnership to End Malaria

CLIENTS
- The Global Fund to Fight AIDS, Tuberculosis and Malaria
- El Consejo Nacional para el VIH y el Sida (CONAVIHSIDA)
- Janssen New Horizons program
- Determined, Resilient Empowered, AIDS-Free, Mentored, and Safe Women (DREAMS)
- Bill & Melinda Gates Foundation
- Ethiopian Pharmaceuticals Supply Agency (EPSA)
- Ethiopian Food & Drug Administration (EFDA)
- Ministry of Health of Malawi

PRODUCTS PROCURED
- Antimalarials
- Antiretrovirals
- COVID-19 diagnostics
- Indoor Residual Spraying and Insecticide-treated bed nets
- Laboratory equipment
- Medical devices, supplies and other diagnostics
- Pre-exposure prophylaxis
- Rapid diagnostic tests (RDTs)
- Viral load (VL) and early infant diagnostics (EID)

OUR HISTORY

2005
PFSCM established to manage SCMS HIV supply chain in 25 countries

2009
Awarded first PSA contract by the Global Fund

2010
PFSCM starts HIV procurement for CONAVIHSIDA in the Dominican Republic

2013
Awarded second PSA contract by the Global Fund

2014
PFSCM joins the New Horizons Advancing Pediatric HIV collaborative

2016
PFSCM receives Gilead grant to procure PrEP for DREAMS project

2017
PFSCM’s Quality Management System awarded ISO 9001:2015 status

2019
One Network Control Tower goes live.
Third PSA contract received from the Global Fund

2020
PFSCM receives grant from BMGF to improve access to medical devices