

# PFSCM'S SUSTAINABILITY EFFORTS

Driving impactful change through equity, diversity, inclusion and belonging (EDIB) environmental initiatives, and sustainability achievements.

## PFSCM'S SUSTAINABILITY ACHIEVEMENTS



Measured, reported, and **REDUCED** greenhouse gas emissions from logistics operations.



Advocated for measures and approaches to **REDUCE** emissions with clients, and logistics providers.



Advanced shipment and packaging optimization, and shifted modes from air to less emissions-intensive sea and land options where possible.



Moved to a new building in the Netherlands constructed using materials with a **LOW ENVIRONMENTAL IMPACT OR RENEWABLE RESOURCES**.



Developed an EDIB Strategic Plan and incorporating EDIB training into PFSCM's Learning Lab.

### EDIB IMPACT IN 2023



**147 staff members** from **55+ nationalities**.



**EDIB Policy** adopted into the quality management system.



**50/50 split** between female and male managers.



**100% of staff** read and signed the PFSCM Code of Business Conduct and Ethics.

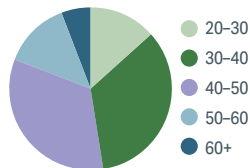


**80% of staff** feel supported with work-life balance.



**Over 85% of staff** agreed that PFSCM had created an inclusive environment where people of diverse backgrounds can succeed and feel a sense of belonging.

#### DIVERSITY BY AGE



### ENVIRONMENTAL AND OPERATIONAL SUSTAINABILITY INITIATIVES IN 2023



QMS **recertified to ISO 9001:2015**, and aligned procurement processes with the ISO 20400:2017 guideline for Sustainable Procurement.



Identified opportunities to optimize pallet and container loading using **Load Optimization strategy** to save costs and reduce the logistics carbon footprint.



**80% of products** procured by PFSCM qualified for Load Optimization.



Tracked and calculated **business travel emissions**.



Monitored **Supplier Sustainability** efforts and identified where it could be improved.



Actively tracked **logistics emissions**.

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## PFSCM'S COMMITMENT TO SUSTAINABLE DEVELOPMENT AND CLIMATE ACTION



### ATACH Membership:

Joined the WHO-led Alliance for Transformative Action on Climate and Health (ATACH) to support WHO Member States in fulfilling their COP26 Health Programme commitments.



### UN Global Compact Membership:

As a member of the UN Global Compact, we engage with other entities that are committed to the Sustainable Development Goals.



### GLEC Participation:

As part of Global Logistics Emissions Council (GLEC) Framework, we measured and reported our freight emissions data in line with internationally recognized standards and methodologies.

## SUSTAINABILITY STRATEGY 2023-2024



### Strategic actions:

Published our sustainability strategy for 2023/24 and committed to reporting on our progress each year.



### Greenhouse Gas Emissions Reduction:

PFSCM is committed to measuring, reporting, and reducing emissions from its logistics operations in line with internationally recognized standards and methodologies.



### Sustainable Office Management:

PFSCM's US office is LEED certified, while its Netherlands office consists of sustainable, natural materials.



### EDIB:

PFSCM is committed to fostering an inclusive work environment, promoting pay and benefits equity, and developing strategic training programs.



### Economic Growth and Sustainability:

PFSCM used its procurement expertise to boost economic growth and sustainability in the communities it serves by sourcing products locally where possible and identifying suitable suppliers through prequalification audits.